

Saint Francis Health System

Case Study

Saint Francis Health System is a not-for-profit, Catholic healthcare organization founded in 1960, in Tulsa Oklahoma, by Mr. and Mrs. William K. Warren, Sr. Over 800 physicians and 7000 employees are a part of the Saint Francis Health System.

Saint Francis Health System includes:

- ▶ Saint Francis Hospital, licensed for 918 beds and widely known for its advanced technology and its excellent physicians
- ▶ The Children's Hospital at Saint Francis, a 126-bed regional referral center for specialized pediatric inpatient care
- ▶ Warren Clinic, an extensive network of primary and specialty physicians; Saint Francis Heart Hospital, the state's first free-standing, state-of-the-art specialty heart hospital
- ▶ Saint Francis Hospital at Broken Arrow, a 77-bed hospital known for its personal-

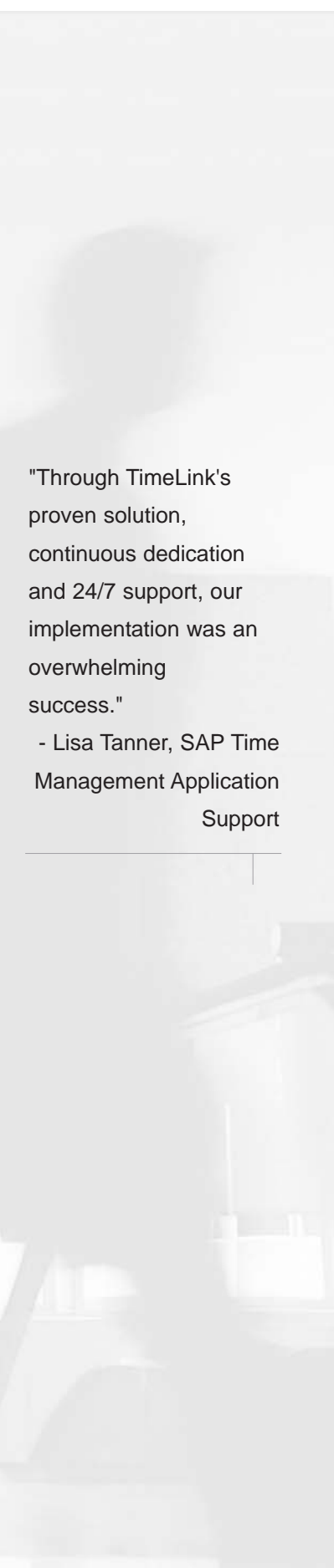
Saint Francis sought to replace an antiquated time recording solution with a platform that would collect time data and integrate it with their ERP system in real-time. They only considered SAP certified providers, and more specifically sought a solution with proven integration to SAP CATS (Cross-Application Time Sheet).

After a rigorous research process, they selected TimeLink to maximize the efficiency and accuracy of their SAP solution through seamless time collection and integration. "We chose TimeLink largely based on their open architecture platform, client references, and longstanding relationship with SAP," stated Allyn Bigelow, Manager of Financial Applications, of Saint Francis Health System.

For 7,000 employees across over 31 sites, the health network selected TimeLink's badge-based devices for time collection, which allowed them to utilize their existing magnetic stripe badges without making a new badge investment. At the devices, employees not only enter time, but also enter cost center transfers that are ultimately integrated and tracked in SAP. TimeLink also set up employee restriction profiles for Saint Francis, whereas employees were restricted to only using devices within their work area. This allowed Saint Francis to reduce time inflation and increase workforce productivity.

Since their selection of TimeLink in 2002, the automation of time collection





"Through TimeLink's proven solution, continuous dedication and 24/7 support, our implementation was an overwhelming success."

- Lisa Tanner, SAP Time Management Application Support

processes has allowed Saint Francis to reduce their need for manual time entry into SAP CATS. By reducing manual processes, they have maximized payroll accuracy and streamlined business processes. The fault-tolerant and redundant design of the TimeLink solution has also prevented Saint Francis from ever losing a single time transaction due to network failure or power outages. In the case of outages, the devices remain fully functional using battery backups, and they automatically re-connect to the network when it becomes available and feed all stored transactions to the SAP.

"TimeLink allowed us to significantly reduce our manual processes and maximize our investment in SAP." stated Lisa Tanner, SAP Time Management Application Support.

"Through TimeLink's proven solution, continuous dedication and 24/7 support, our implementation was an overwhelming success."

BENEFITS

- ▶ Seamless integration to SAP CATS, reducing need for manual time entry
- ▶ Maximizes payroll accuracy with automated solution for data collection of time information
- ▶ Utilization of existing badge technology did not require the need for a new badge investment
- ▶ Never have lost a single punch due to power outages or power failures
- ▶ "Employee Restriction Profiles" enforce work time policies
- ▶ Dedicated customer support, 24/7/365 and quick response time supports mission-critical processes
- ▶ Ensures regulatory compliance (FLSA, DOL, etc.)

TimeLink

2365 Boston Post Rd. Larchmont, NY 10538

t. 800.474.9300 f. 914.834.9414

e. info@timelink.com

www.timelink.com