

Rowe Furniture, Inc.

Case Study

Rowe Furniture is a leading manufacturer of custom upholstered furniture in the United States. Established in 1946, Rowe Furniture, Inc. offers a wide range of styling in sofas, sectionals, chairs and ottomans with over six hundred fabric selections. Rowe Furniture is represented in over 1,800 leading home furnishings retailers across the United States and around the world.

During their SAP® R/3 implementation of Human Resources and Payroll, Rowe began an investigation of SAP Software Partners who could provide a seamless front-end time collection solution. Prior to their SAP implementation, employees entered time using paper timecards while payroll calculations were executed manually. Rowe's specific requirements included real-time integration with SAP and both biometric and badge-based options for workforce data collection. During their selection process, they also sought an SAP partner with a proven solution who could meet their firm project timeline.



Rowe Furniture selected TimeLink's Synapps solution after a thorough investigation of SAP Software Partners. In addition to their diverse data collection technology offerings, TimeLink also had an extensive and wide-ranging list of satisfied SAP client references.

Rowe implemented TimeLink's Synapps solution across 5 sites in Virginia and Missouri. Synapps collects and validates data from TimeLink's biometric HandPunch devices and integrates data with SAP via TimeLink's certified HR-PDC Connector. TimeLink delivered a front-end data collection solution that optimized Rowe's business processes, increased payroll accuracy, and provided real-time visibility to workforce data in SAP. The biometric devices have provided a rapid return on investment based on the reduction of time fraud and savings from a badge-less approach.

BENEFITS

- ▶ Biometrics eliminates time fraud and reduces cost with no reliance on badges and paper timecards
- ▶ Provides a fully integrated and certified time collection solution for SAP Time Management
- ▶ Automation of time collection streamlines business processes and reduces payroll inaccuracies