

TimeLink OnDemand Edition

TimeLink's Software as a Service (SaaS) offering, TimeLink OnDemand Edition, delivers the application and infrastructure you need to drive business success. With TimeLink OnDemand, you receive all the benefits of the traditional premise-based TimeLink Enterprise Edition, with the added advantages of a hosted solution. Benefits include a rapid implementation, lowered total cost of ownership, and the ability to focus on your core business. Through TimeLink OnDemand, we operate your entire infrastructure with the appropriate installed and configured TimeLink components over the long term in a high performance data center.

Minimizes Total Cost of Ownership

With TimeLink OnDemand, there is no need to invest in costly and complex hardware, software, facilities and support personnel. The only technical requirement for accessing TimeLink is a standard web browser.

Benefit from Global 24x7 Support and Customized Levels of Service

TimeLink's primary goal is our customers' on-going satisfaction, and that is why we are committed to delivering the highest level of customer service and support. With offerings ranging from standard support packages to fully customized plans that are tailored to your specific requirements, our support services team will work with you to develop a plan that delivers value to your organization.

Accelerates Application Deployment

As opposed to traditional client-server based installations, TimeLink can be accessed via a web browser making deployment faster and easier.

Liberates Internal IT Resources

All system maintenance and support is performed by TimeLink at a secure data center, freeing your IT resources to focus on other value-added projects. TimeLink's hosted solution allows you to focus 100% on your core business.

Offers Access Anytime and Anywhere

TimeLink OnDemand ensures high availability, allowing your managers to access the application anytime from anywhere with a standard web browser and the proper security access.

Provides Reassurance of Secure Data Center

TimeLink's fully outsourced SaaS solution is hosted at a TimeLink secure data center, which is SAS-70 compliant. The data center offers proven back-up methodology, redundant system architecture, space for faster growth and scalability, and restricted secure access. TimeLink OnDemand allows you to minimize your server maintenance concerns while maximizing the ease of accessing critical information.

Rapid Return on Investment (ROI)

By optimizing workforce productivity and maximizing payroll accuracy, TimeLink solutions already deliver a rapid ROI. By implementing TimeLink OnDemand you will further accelerate your ROI with a rapid deployment, little upfront capital costs, and minimal IT resources.

Fixed Monthly Cost

The fixed monthly fee associated with TimeLink includes any requisite hardware, infrastructure, and system administration. The predictability of TimeLink OnDemand's long term costs allows you to be more strategic in your IT planning.

TimeLink Data Center Features

Physical Security

- ▶ 52 video surveillance cameras
- ▶ Motion sensors
- ▶ Biometric identification readers for data center access
- ▶ "External buffer" corridor in the data center
- ▶ Proximity badges matched to an individual fingerprint
- ▶ Bonded security staff on duty 24x365

Network Environment

- ▶ TimeLink's fault-tolerant network environment provides divergent routes and multiple connections in networking cable via multi-homed Synchronous Optical Network Technology ("SONET") rings.
- ▶ The environment establishes N-Tier (N+1) redundancy for all network devices.
- ▶ A self-healing wide area network and a fully redundant, high-speed local area network infrastructure (Fast Ethernet/Gigabit Ethernet) provide TimeLink OnDemand clients with highly reliable, secure network solutions that have virtually limitless scalability.

Network Security

- ▶ TimeLink's SAS-70 compliant secure data center employs stringent security and privacy policies based on auditing standards, industry best practices and Cybertrust recommendations.
- ▶ Business rules on TCP and UDP ports are strictly enforced, allowing limited access required to performed necessary business functions.
- ▶ Remote access for management purposes is only allowed for authorized individuals through encrypted VPN sessions.

Electric Power

- ▶ TimeLink's secure data center is designed with full N+1 and 2N redundancy.
- ▶ At any time, each component is connected with multiple power and networking connections.
- ▶ The center's power design is based on multiple and fully divergent power grids and substations, 2N Uninterruptible Power Supply (UPS), N+1 generator backup and N+1 generator feeds to the building.
- ▶ The facility was designed to support high density power configuration.



TimeLink OnDemand Clients Receive:

- ▶ 24/7 Monitoring and Management
- ▶ Load Balancing
- ▶ Version Management
- ▶ Performance Management
- ▶ Disaster Recovery
- ▶ Capacity Planning
- ▶ Data Backup & Recovery
- ▶ Security Management

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