

Advanced Home Care

Case Study

Advanced Home Care is one of the largest and comprehensive home health care agencies in North Carolina. Advanced Home Care uses PeopleSoft's Time and Labor software module to track employee time and attendance. Without an automated solution for collecting workforce data from across their organization, they were using a paper-intensive manual approach for entering time.

BENEFITS

- ▶ Provides a fully integrated and certified time collection solution for PeopleSoft Time and Labor
- ▶ Requires minimal maintenance
- ▶ Delivers intuitive system monitoring and configuration tools

Advanced Home Care researched PeopleSoft Alliance Partners who could provide a complementary front-end for time collection, ultimately maximizing the investment they had already made in PeopleSoft Time and Labor. They selected TimeLink based on proven experience with other PeopleSoft Time and Labor clients, value, and ability to meet an aggressive timeline.

After a successful implementation, Synapps allowed Advanced Home Care to achieve their goals of automated time collection processes and timely visibility to time data in PeopleSoft.

Employees enter time with their badges on TimeLink devices from 11 different sites in North Carolina. All data appears real-time in the PeopleSoft application for further review and approval.

"TimeLink implemented the solution with speed and expertise, and we saw an immediate benefit from being able to view real-time workforce data in PeopleSoft," stated Allen Helms of Advanced Home Care. "Advanced Home Care proactively seeks solution providers that will offer proven solutions, excellent customer service, and value and TimeLink has met all of our expectations."



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